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1 Query result processing: Adaptive web search based on user profile constructed   ◼
without any effort from users
Kazunari Sugiyama, Kenji Hatano, Masatoshi Yoshikawa
May 2004 **Proceedings of the 13th international conference on World Wide Web**
Publisher: ACM Press

Full text available: 🗋 pdf(311.96 KB)   Additional Information: full citation, abstract, references, index terms, review

> Web search engines help users find useful information on the World Wide Web (WWW).
> However, when the same query is submitted by different users, typical search engines
> return the same result regardless of who submitted the query. Generally, each user has
> different information needs for his/her query. Therefore, the search result should be
> adapted to users with different information needs. In this paper, we first propose several
> approaches to adapting search results according to each user's need ...

> **Keywords**: WWW, information retrieval, user modeling

2 A FPGA-based hardware implementation of generalized profile search using online   ◼
arithmetic
Emeka Mosanya, Eduardo Sanchez
February 1999 **Proceedings of the 1999 ACM/SIGDA seventh international symposium
on Field programmable gate arrays**
Publisher: ACM Press
Full text available: 🗋 pdf(1.61 MB)   Additional Information: full citation, references, index terms

3 An efficient profile-analysis framework for data-layout optimizations   ◼
Shai Rubin, Rastislav Bodík, Trishul Chilimbi
January 2002 **ACM SIGPLAN Notices , Proceedings of the 29th ACM SIGPLAN-SIGACT
symposium on Principles of programming languages POPL '02**, Volume 37
Issue 1
Publisher: ACM Press
Full text available: 🗋 pdf(245.74 KB)   Additional Information: full citation, abstract, references, citings

> Data-layout optimizations rearrange fields within objects, objects within objects, and
> objects within the heap, with the goal of increasing spatial locality. While the importance
> of data-layout optimizations has been growing, their deployment has been limited, partly

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1 Online solutions: looking to the future of knowledgeBase management   ◼

Annie Saunders
October 2004 **Proceedings of the 32nd annual ACM SIGUCCS conference on User services**
Publisher: ACM Press
Full text available: 📄 pdf(198.52 KB)   Additional Information: full citation, abstract, index terms

The Princeton University Help Desk KnowledgeBase (KB) is a searchable online information system that publishes Princeton-specific computer solutions to better serve the University community. Heavily used internally by all Office of Information Technology (OIT) support staff, the KB is also marketed and publicized to the entire University community to promote online self-help.

Over the past six years the KnowledgeBase has been molded to consolidate and streamline the documentation prov ...

Keywords: information, knowledgebase, on-line documentation, retrieval

2 OSU helpdesk: a cost-effective helpdesk solution for everyone   ◼

Christian J. Sinnett, Tammy Barr
October 2004 **Proceedings of the 32nd annual ACM SIGUCCS conference on User services**
Publisher: ACM Press
Full text available: 📄 pdf(567.70 KB)   Additional Information: full citation, abstract, references, index terms

Over the last several years many attempts have been made to obtain commercial helpdesk software for the University. In each case the initial investment and recurring costs far exceeded available funding.

The OSU Helpdesk project was launched in January 2003 by Information Services' Technology Support Services unit. Interest from a myriad of Colleges and Departments quickly expanded the scope of the project with the goal evolving into a modular, Open Source helpdesk solution that can be ...

Keywords: call tracking, helpdesk, inventory, knowledgebase, management tools, open source, scheduling, service level agreements, support tools

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personalized search   [SEARCH]

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Terms used **personalized** **search**   Found **35,335** of **166,357**

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1   User studies: Personalizing search via automated analysis of interests and activities   ◼
        Jaime Teevan, Susan T. Dumais, Eric Horvitz
        August 2005 **Proceedings of the 28th annual international ACM SIGIR conference on Research and development in information retrieval SIGIR '05**
        Publisher: ACM Press
        Full text available: ▦ pdf(132.80 KB)   Additional Information: full citation, abstract, references, index terms

> We formulate and study search algorithms that consider a user's prior interactions with a wide variety of content to personalize that user's current Web search. Rather than relying on the unrealistic assumption that people will precisely specify their intent when searching, we pursue techniques that leverage implicit information about the user's interests. This information is used to re-rank Web search results within a relevance feedback framework. We explore rich models of user interests, built ...

Keywords: adaptive interfaces, personalized search, web search tools

2   Web search 1: Using ODP metadata to personalize search   ◼
        Paul Alexandru Chirita, Wolfgang Nejdl, Raluca Paiu, Christian Kohlschütter
        August 2005 **Proceedings of the 28th annual international ACM SIGIR conference on Research and development in information retrieval SIGIR '05**
        Publisher: ACM Press
        Full text available: ▦ pdf(310.29 KB)   Additional Information: full citation, abstract, references, index terms

> The Open Directory Project is clearly one of the largest collaborative efforts to manually annotate web pages. This effort involves over 65,000 editors and resulted in metadata specifying topic and importance for more than 4 million web pages. Still, given that this number is just about 0.05 percent of the Web pages indexed by Google, is this effort enough to make a difference? In this paper we discuss how these metadata can be exploited to achieve high quality personalized web search. First, we ...

Keywords: biased pageRank, metadata, open directory, personalized search

3   Industrial and practical experience track paper session 1: A personalized search   ◼
        engine based on web-snippet hierarchical clustering
        Paolo Ferragina, Antonio Gulli
        May 2005 **Special interest tracks and posters of the 14th international conference on**